



Araluen Golf Resort Pty Ltd T/A Araluen Estate

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Araluen Estate Golf Membership PAYG Terms & Conditions

Definitions

Araluen Estate "AE" for the purposes of this document include the;

- Golf Course
- Clubhouse
- Other facilities owned and operated by Araluen Estate Pty Ltd

Pay As You Go "PAYG"

The membership packages pertain to Membership of Araluen Estate for Golf related activities. Any similar documents or otherwise in the public realm are not accepted and this document now supersedes them.

Membership Period: 1st July 2024 to 30th June 2025

Terms and Conditions

- The T&Cs relate specifically to the following membership types;**
 - PAYG Monthly Full
 - PAYG Monthly Weekday
 - PAYG Flexi Full
 - PAYG Flexi Weekday
- Membership Types;**
 - PAYG Monthly;
 - This membership is locked in contract until 30th of June 2025.
 - Charged a set price per month, paid in advance
 - Full Membership permits access to the golf course (7) Days
 - Weekday Membership permits access Monday to Friday
 - PAYG Flexi;
 - Charged a set price per month, paid in advance
 - Members have the flexibility to cancel their membership
 - Full Membership permits access to the golf course (7) Days
 - Weekday Membership permits access Monday to Friday
- Payment Method;**
 - Made via the Stripe Payment Platform;
 - Members must ensure their payment details are up to date to avoid any disruptions to their membership access
 - Stripe Payment Platform Disclaimer;
 - "AE" utilises the Stripe Payment Platform for processing payments
 - Stripe Payment Platform is a third-party service provider, and "AE" does not assume liability for any issues, errors, or disruptions related to payments processed through Stripe
 - Any disputes or concerns regarding payments made via the Stripe Payment Platform should be addressed directly with Stripe
 - By using the Stripe Payment Platform for membership payments, members agree to abide by Stripe's terms of service and privacy policy.
 - Applicable policies can be found via the Stripe website.
- Upgrades are not permissible**
- Memberships are non-refundable**
- A (10) day cooling off period shall apply from time of purchase;**
 - Excludes PAYG Flexi

7. **Memberships are not transferable**
8. **Cancellation Policy;**
 - a. Cancellation of the PAYG Flexi membership must be communicated in writing to "AE" at least (10) days before the next payment period, which occurs on the 1st of each month
 - b. If cancellation is not communicated before this date, the payment taken for the upcoming month is non-refundable and grants the user access for that period as usual
 - c. It is the responsibility of the member to ensure that their cancellation request is received by AE within the stipulated timeframe. AE will not be held liable for any failure to cancel due to communication issues or delays
9. **"AE" Golf Carts are licensed with the Department of transport. In order to operate you must hold a valid Australian Driver's License;**
 - a. Your driver's license must be presented and recorded for each hire and or held on file for the membership year
 - b. A loss of driver's license means use of carts is prohibited
 - i. No refunds shall be applicable in this event
 - ii. You must notify "AE" in this event
10. **Cart Damage;**
 - a. You are personally liable for all damage to motorized carts booked under your name and within your group.
 - i. Unless another name & drivers' licence has signed in your place
 - b. You must report all damage noted prior to driving the assigned cart or that damage will be deemed to have been caused by you
 - c. You must make "AE" immediately aware of any damage caused while you were operating the cart
 - i. You must complete the Cart Damage form
11. **Course access is at the sole discretion of course management;**
 - a. Tee times may be restricted on Public Holidays
 - b. Tee time may be restricted on other days relating to essential maintenance
 - i. Restrictions shall not warrant any form of refund
12. **Bookings;**
 - a. The "AE" members portal must be used to book all golf rounds
 - b. No booking means strictly no play
 - c. No tee being displayed means the course is sold or restricted on the day in question
 - d. Tee times once booked must be strictly adhered to
 - e. Changes to Tee Time are based on availability at the time of change
 - f. Tee times are strictly on a first come first play basis.
 - g. Members must update their booking online or contact the Golf shop if the need to move a timeslot arises
 - h. Members have 30-day advanced access to the "AE" tee sheet being 14 days in advance of public bookings
 - i. Subject to PAYG fees being received as and when they fall due
13. **Members must produce their membership card on request**
 - a. Members and their guests are required to check-in at the Golf Shop prior to play for all bookings regardless of date and time of play
 - b. A delay to tee box will mean a loss of tee slot and other booking will need to be made
14. **Access to the course outside of tee times is at the sole discretion of MGT;**
 - a. Access is strictly on application to the golf shop on the day of intended play unless advised otherwise
 - b. The members have ongoing written authority from "AE"
 - c. Afterhours access remains bound by your membership type
15. **Carts are included in the PAYG Memberships are sold on a per person basis in a shared cart, otherwise known as seat in cart**
 - a. Cart access is not guaranteed until a valid booking has been made on the Members "AE" portal
 - b. Cart access subject to availability at the time of booking
 - c. Cart inventory is on a first come first served basis
16. **Members Guests**
 - a. A member may invite up to 3 persons to play in their four ball on any given day;
 - b. Guest rates are only applicable to membership type
 - i. Weekday do not have access to weekend guest rates
 - c. The Member is responsible for ensuring associated fees are paid to "AE" before play commences
 - d. The Member must be playing with the member guests in the Tee Slot

17. **Member Guest Rates**

- a. Weekday
 - i. 9 Holes Walking \$30
 - ii. 9 Holes Cart \$45
 - iii. 18 Holes Walking \$40
 - iv. 18 Holes Cart \$60
- b. Weekend
 - i. 9 Holes Walking \$40
 - ii. 9 Holes Cart \$55
 - iii. 18 Holes Walking \$60
 - iv. 18 Holes Cart \$80
- c. Public Holidays
 - i. 9 Holes Walking \$50
 - ii. 9 Holes Cart \$65
 - iii. 18 Holes Walking \$70
 - iv. 18 Holes Cart \$90

18. **Membership inclusions change year to year**

- a. Benefits for the 2024/2025 are detailed on the "AE" website www.araluenestate.com.au/product-category/memberships/
19. Araluen Estate Golf Course nominates The General Manager of Araluen Estate as the contact person in relation to these T&Cs.
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